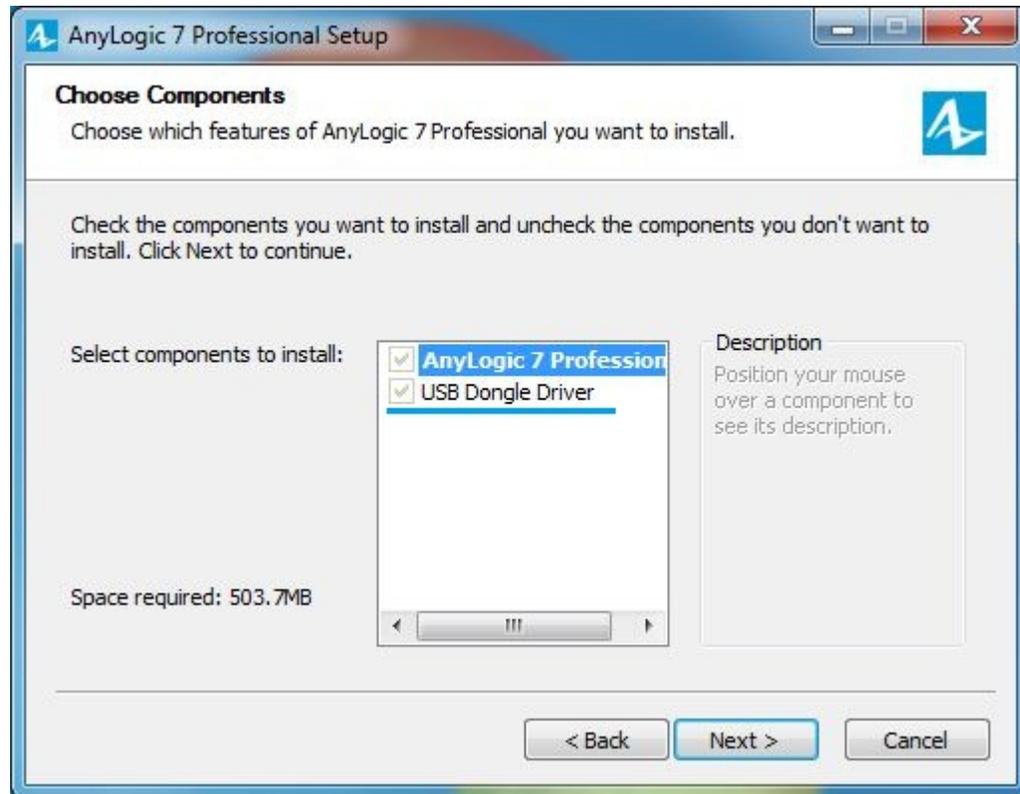# AnyLogic dongle driver installation

Dongle driver installation package is included into AnyLogic installation package by default. When the installation procedure is over, the Driver Installation Wizard appears. Please follow the tips provided by the Wizard to install the driver.
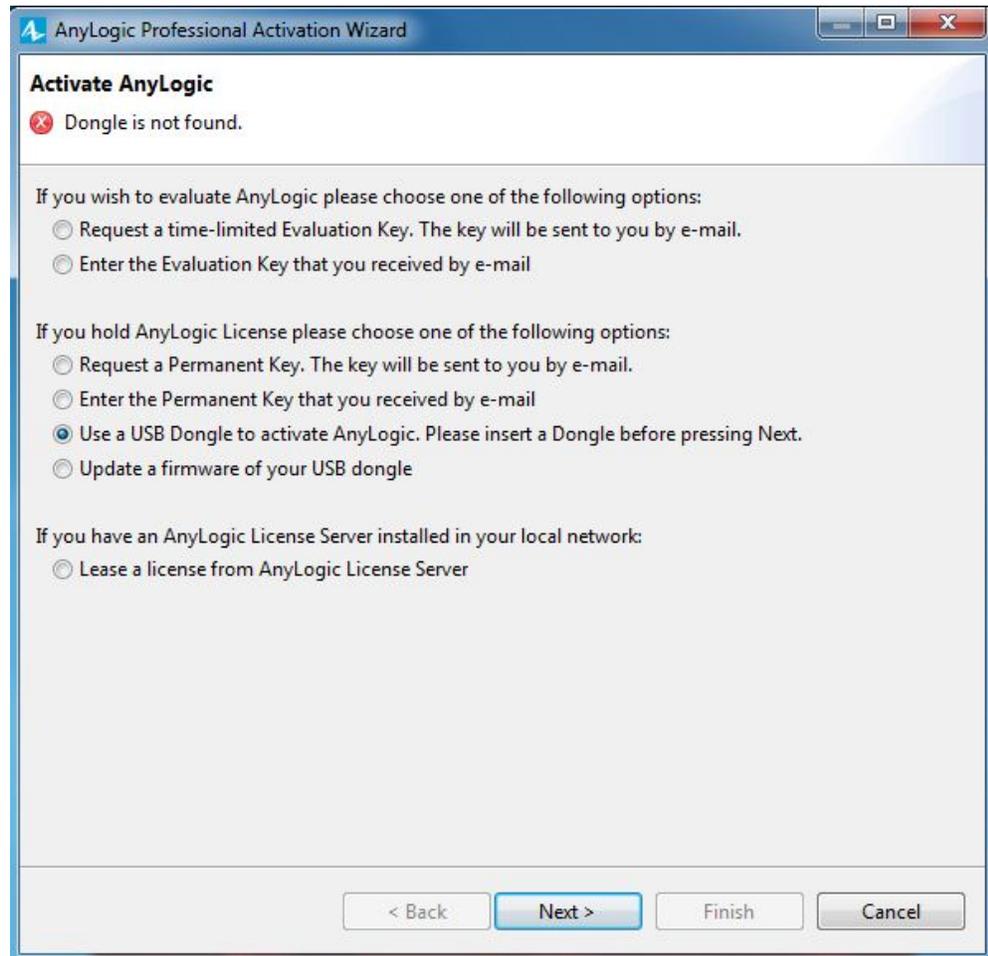

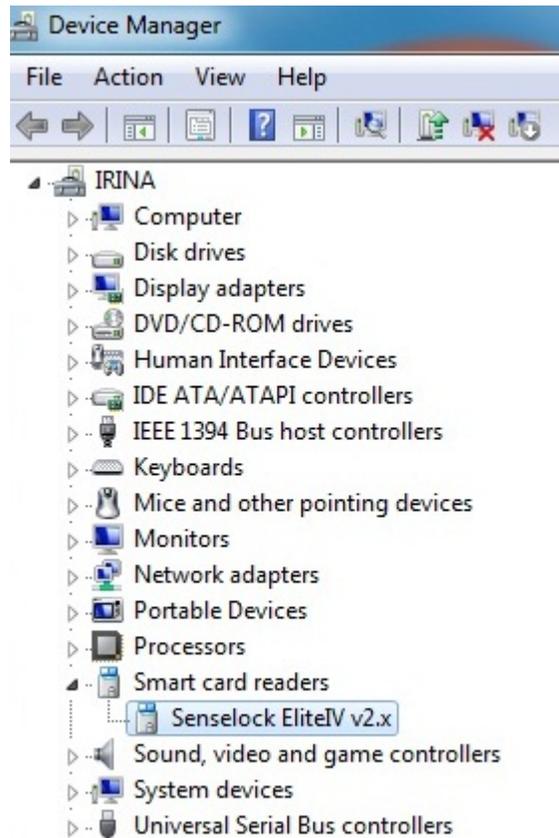The USBDongleDriver folder appears in AnyLogic 8 Professional directory.

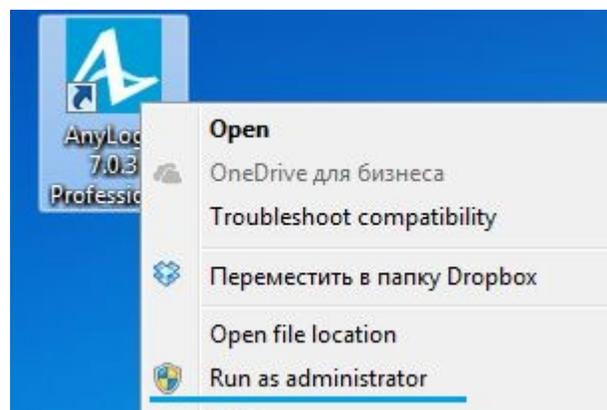# Common dongle installation problems:

1. *"Dongle is not found" error message*

a) If you insert the dongle and receive such a message, please make sure that the dongle is plugged in **directly** into your machine and that the dongle driver is installed properly on your computer. Please open your Device manager, Find "Smart card readers" to check if the new device, Senselock Elite 4 v2.x, appeared.
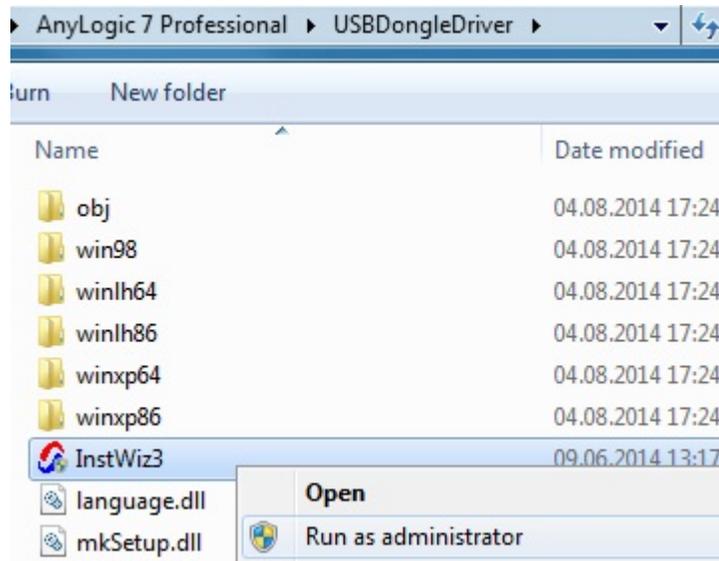
b) If you can see it, it means that the driver is installed properly. Please right click on the AnyLogic shortcut on your desktop and select "Run as administrator." **This option should be applied for Windows 7 machines.**
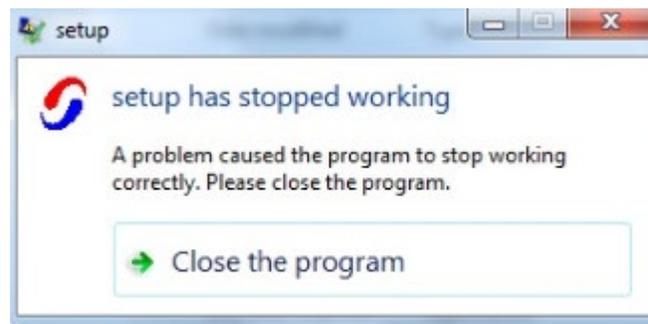
c) If the dongle is not found, please open "C:\Program Files\AnyLogic 8 Professional\USBDongleDriver". Right click on the installation file "InstWiz3" and select "Run as administrator".
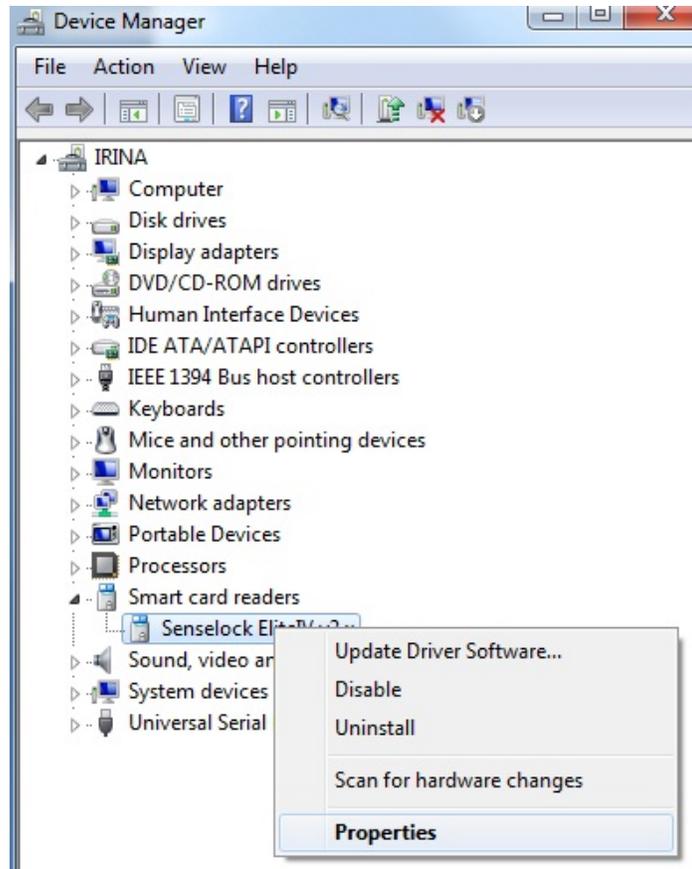
Please do all the installation procedures as the local computer administrator, not the network administrator.
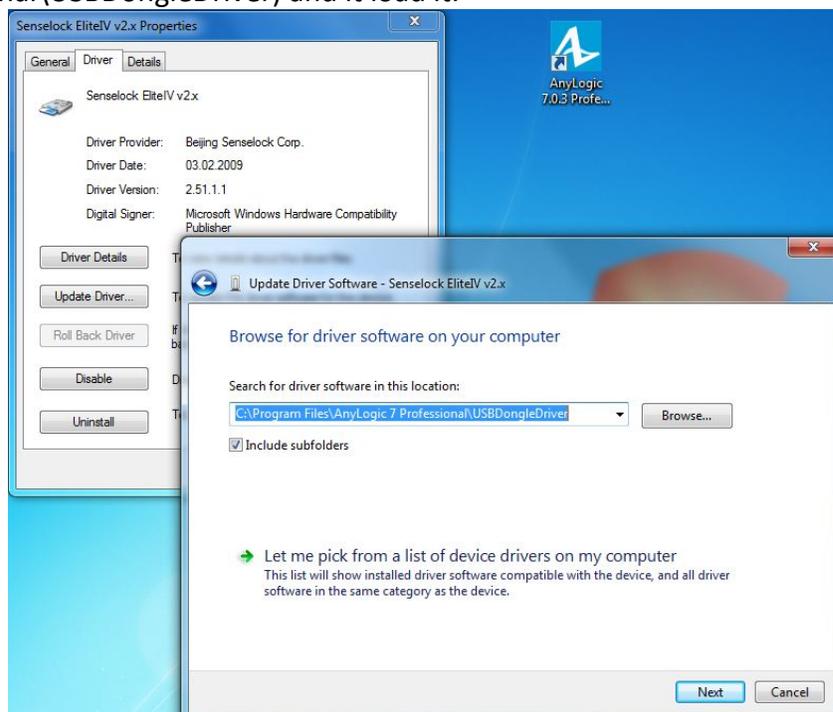

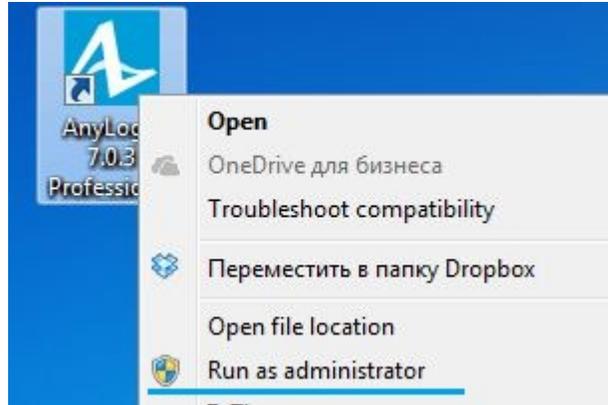2. *"A problem caused the program to stop working correctly. Please close the program" error message*

a) If there is a problem installing a dongle driver on your computer, please try to install the driver manually via Device Manager.

b) Please go into Control Panel | Device Manager | Smart card Readers and right click SenseLock to bring up properties.

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c) Please open "Driver" tab and choose "Update driver" option, "Browse my computer for the driver software". Browse for the driver location (C:\Program Files\AnyLogic 8 Professional\USBDongleDriver) and it load it.

d) After that the driver will be installed and you will be able to bring up AnyLogic. Please right click on the AnyLogic shortcut on your desktop and select "Run as administrator." **This option should be applied for Windows 7 machines.**

e) If you face the same problem on Windows XP machine, please follow the instructions above, but use the following route when browsing for the driver location:

FOR WINDOWS XP 32 bit: C:\Program Files\AnyLogic 8 Professional\USBDongleDriver\obj\winxp&2k\i386\slusb.sys

FOR WINDOWS XP 64 bit: C:\Program Files\AnyLogic 8 Professional\USBDongleDriver\obj\winxp&2k\ amb64\slusb.sys

If you have any questions or concerns, please contact us at support@anylogic.com

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